

## **FAQs – Distance Learning**

### **Q: What courses are currently available?**

To see a list of currently available courses, go to:  
[http://www.foodsec.org/dl/dlcoursetlist\\_en.asp](http://www.foodsec.org/dl/dlcoursetlist_en.asp)

### **Q: Do you offer a certificate of completion for the various courses?**

We do not currently offer certificates for completing the course.

### **Q. Are there any costs involved in taking the course or shipping CDs?**

There is no charge for taking the course or for shipping the CDs.

### **Q. How do I register for a course?**

To register, complete the form at:  
[http://www.foodsec.org/dl/dlregistration\\_en.asp](http://www.foodsec.org/dl/dlregistration_en.asp)

After registration, log in with your Username and Password (the login box is on the right hand column of the page).

### **Q. When can I start the course?**

You can start at any time since the course is completely self-paced and there is no personal instruction.

### **Q. Do I have the right qualifications to do the course?**

All interested persons can take the course.

### **Q: I have problems accessing the materials online. How do I order a CD?**

#### 1. Order on-line

Go the courses page ([http://www.foodsec.org/dl/dlcoursetlist\\_en.asp](http://www.foodsec.org/dl/dlcoursetlist_en.asp)) and click on “request a free copy” of the course you wish to take. Fill in the form that appears and press the submit button.

#### 2. Order by E-mail

Write to [information-for-action@fao.org](mailto:information-for-action@fao.org) with your full name and mailing address as well as the number of CDs you need.

### **Q: I ordered my CD last month – why has it not arrived yet?**

Courses are generally available on-line before they are available on CD. Please allow several weeks after the course is published on-line for CDs to become available.

Shipment of CDs is done at the end of each month from Rome, Italy.

**Q: How can I order the resources for trainers?**

The resources for trainers are included in the CD-Rom. They can also be downloaded for free from:

[http://www.foodsec.org/News/tr\\_res.htm](http://www.foodsec.org/News/tr_res.htm)